

Alaska

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name	Address 1
020001	PROVIDENCE ALASKA MEDICAL CENTER	BOX 196604
020006	MAT-SU REGIONAL MEDICAL CENTER	2500 SOUTH WOODWORTH LOOP
020008	BARTLETT REGIONAL HOSPITAL	3260 HOSPITAL DR
020012	FAIRBANKS MEMORIAL HOSPITAL	1650 COWLES STREET
020017	ALASKA REGIONAL HOSPITAL	2801 DEBARR ROAD
020018	YUKON KUSKOKWIM DELTA REG HOSPITAL	PO BOX 287
020024	CENTRAL PENINSULA GENERAL HOSPITAL	250 HOSPITAL PLACE
020026	ALASKA NATIVE MEDICAL CENTER	4315 DIPLOMACY DR
020027	MT EDGECEMBE HOSPITAL	222 TONGASS DR
021302	PROVIDENCE SEWARD HOSPITAL	417 FIRST AVENUE, PO BOX 365
021303	SITKA COMMUNITY HOSPITAL	209 MOLLER DRIVE
021306	PROVIDENCE KODIAK ISLAND MEDICAL CTR	1915 EAST REZANOF DRIVE
021308	NORTON SOUND REGIONAL HOSPITAL	306 WEST 5TH AVENUE, P O BOX 966
021311	KETCHIKAN GENERAL HOSPITAL	3100 TONGASS AVENUE

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Address 2	Address 3	City	State
		ANCHORAGE	AK
		PALMER	AK
		JUNEAU	AK
		FAIRBANKS	AK
		ANCHORAGE	AK
		BETHEL	AK
		SOLDOTNA	AK
		ANCHORAGE	AK
		SITKA	AK
		SEWARD	AK
		SITKA	AK
		KODIAK	AK
		NOME	AK
		KETCHIKAN	AK

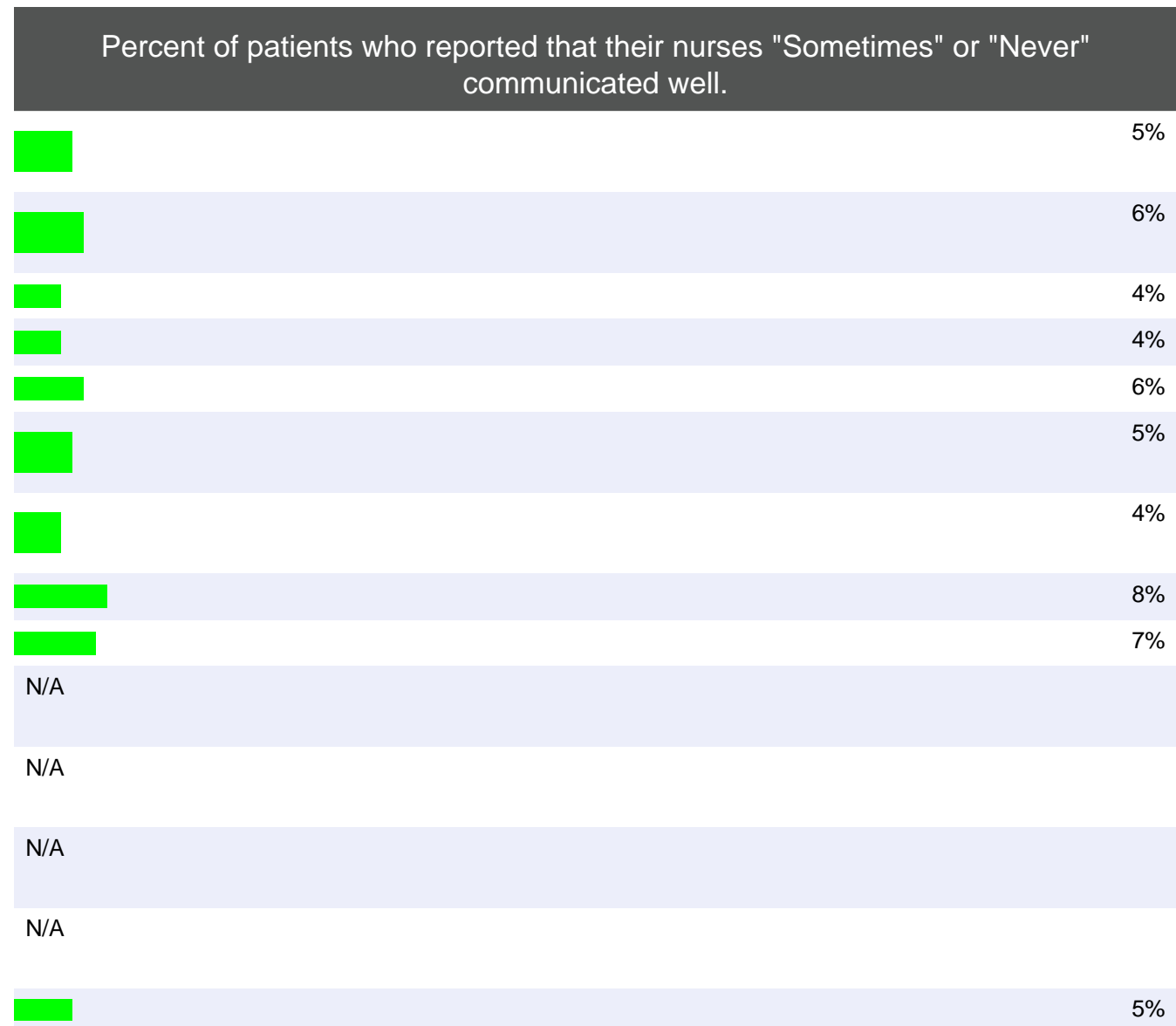
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ZIP Code	County Name	Phone Number
99519	ANCHORAGE	9072613675
99645	MATANUSKA SUSITNA	9077468600
99801	JUNEAU	9077968900
99701	FAIRBANKS NORTH STAR	9074528181
99508	ANCHORAGE	9072761131
99559	BETHEL	9075436300
99669	KENAI PENINSULA	9072624404
99508	ANCHORAGE	9075632662
99835	SITKA	9079662411
99664	KENAI PENINSULA	9072245205
99835	SITKA	9077473241
99615	KODIAK ISLAND	9074869592
99762	NOME	9074433311
99901	KETCHIKAN GATEWAY	9072255171

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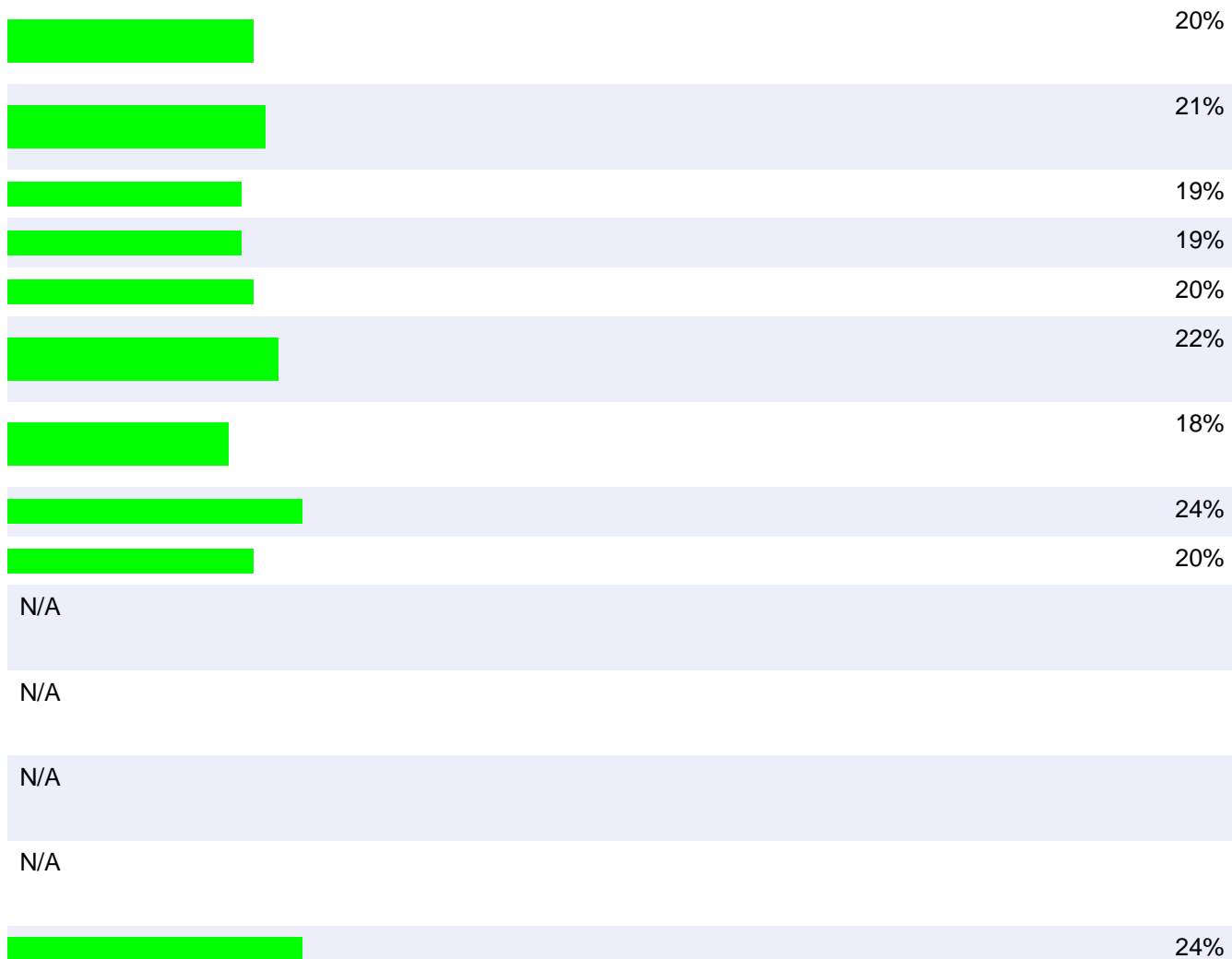
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Percent of patients who reported that their nurses "Usually" communicated well.



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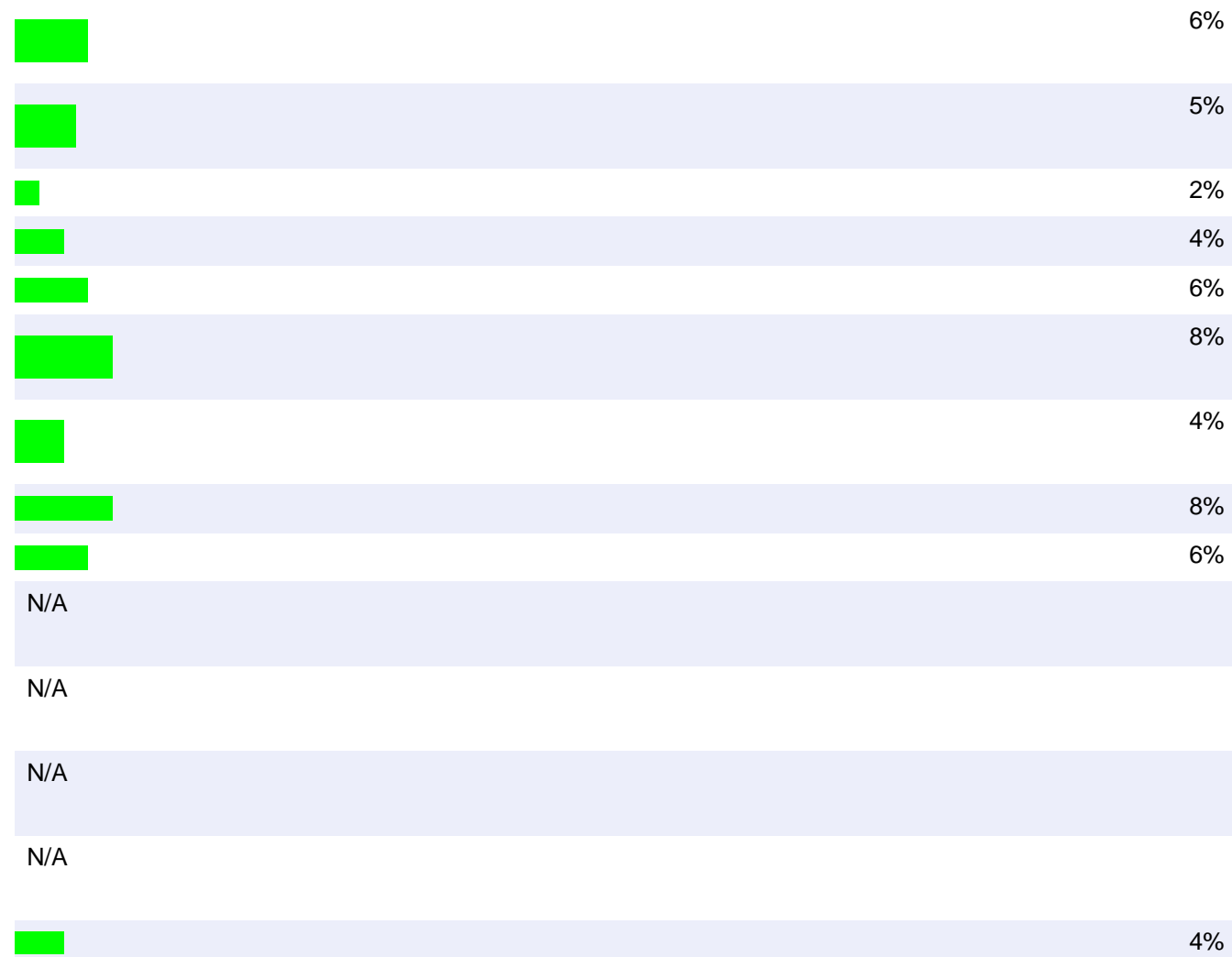
Based on Survey of Patients' Hospital Experiences (HCAHPS)



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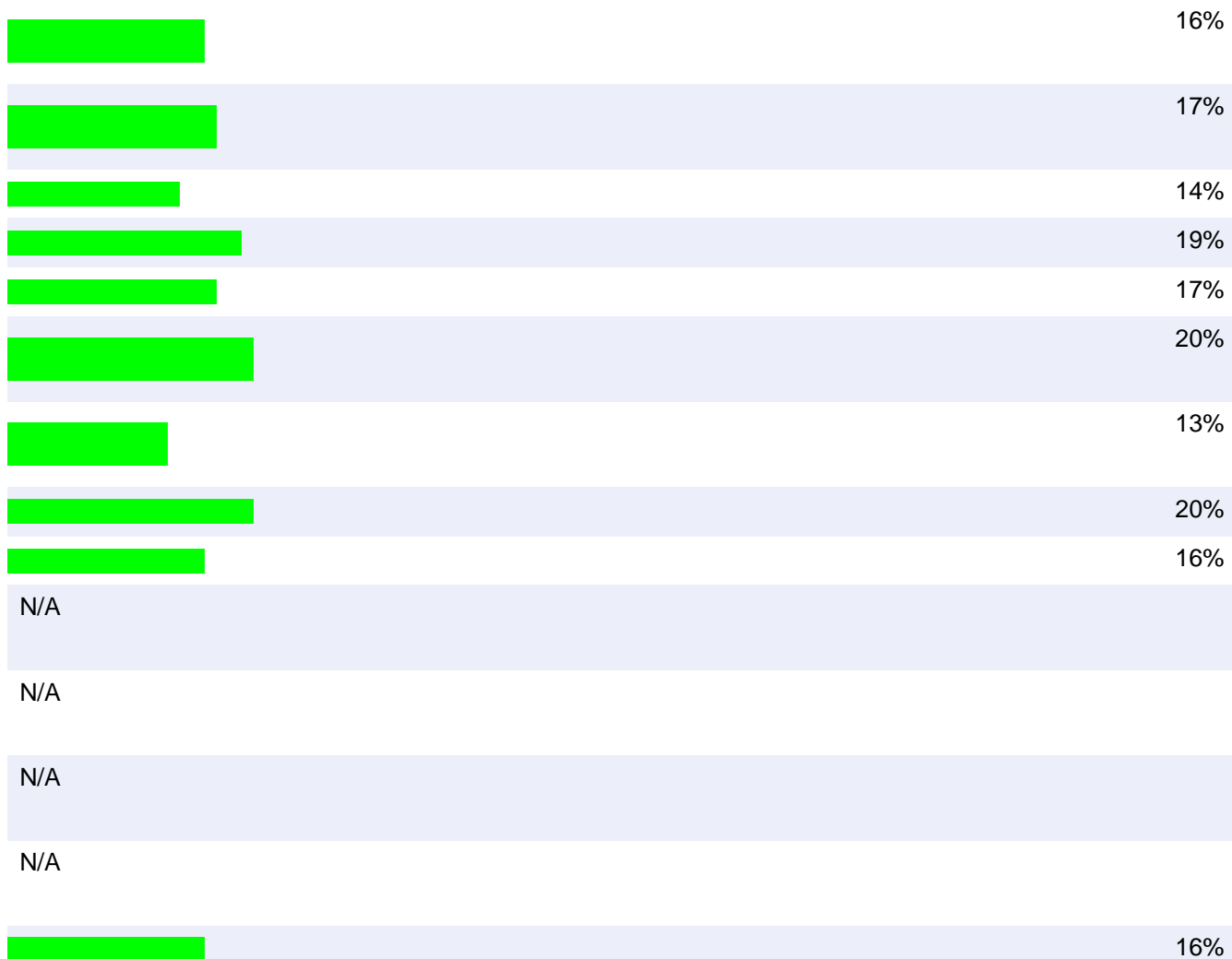
Percent of patients who reported that their doctors "Sometimes" or "Never" communicated well.



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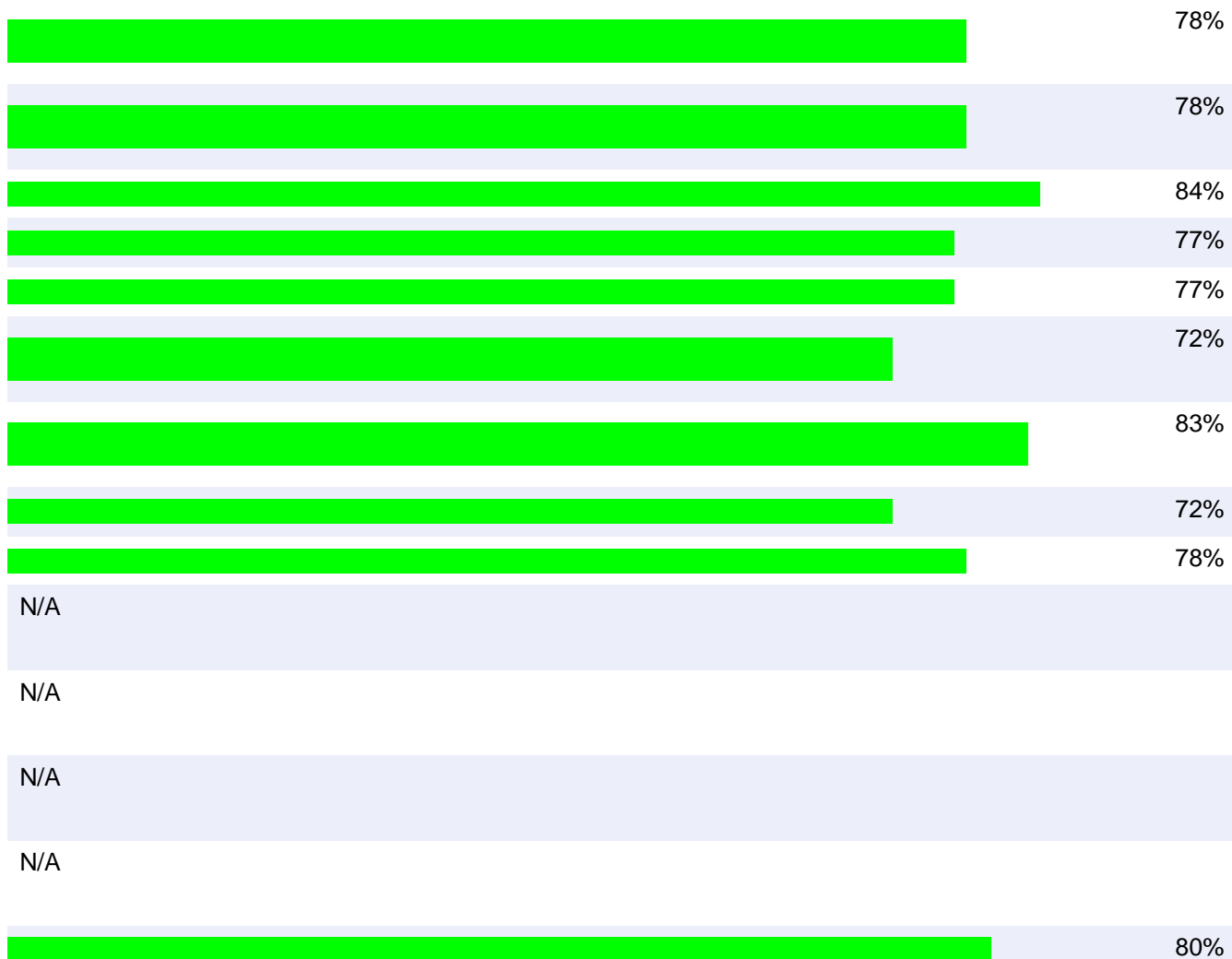
Percent of patients who reported that their doctors "Usually" communicated well.



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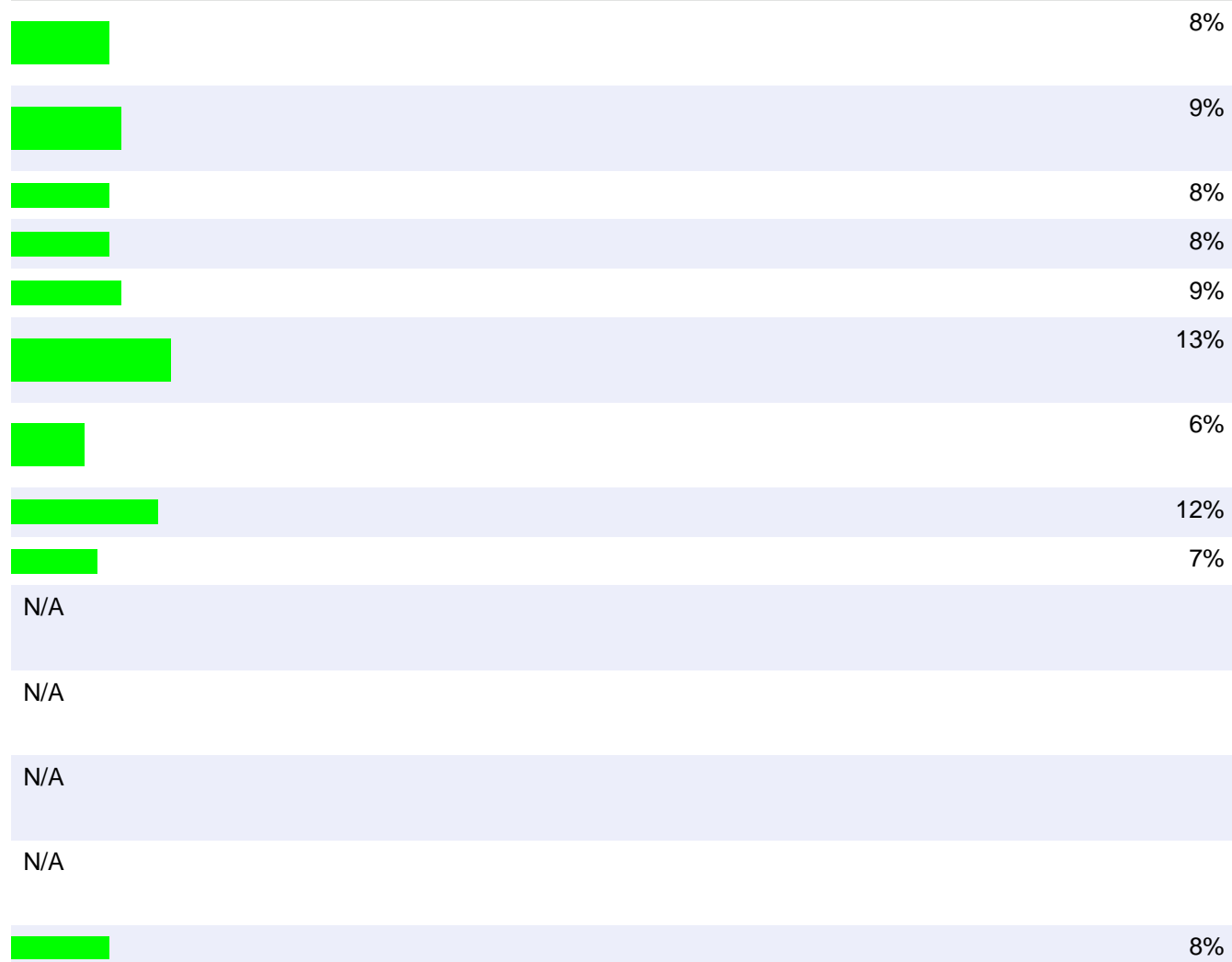
Percent of patients who reported that their doctors "Always" communicated well.



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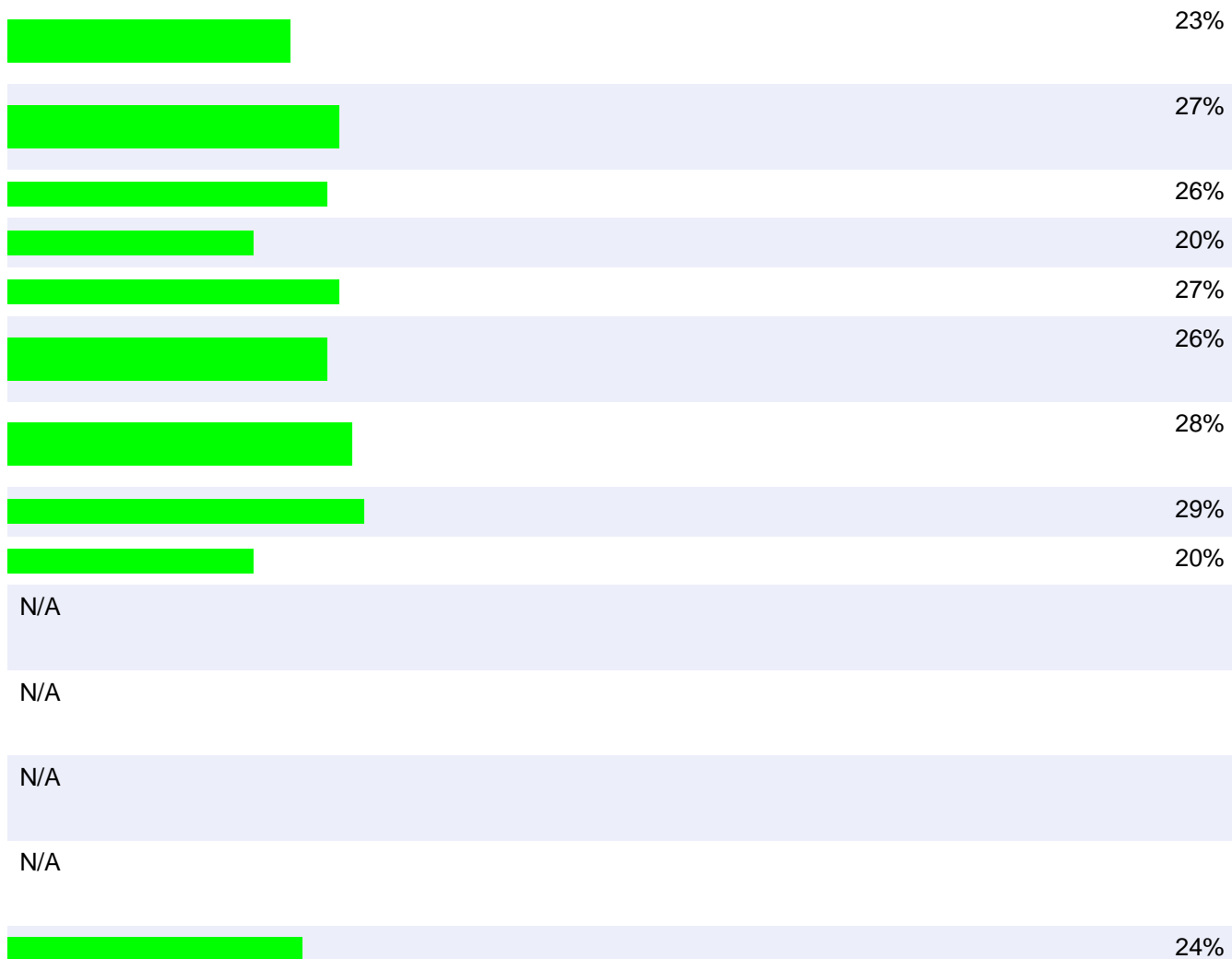
Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they "Usually" received help as soon as they wanted.



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Percent of patients who reported that they "Always" received help as soon as they wanted.



N/A

N/A

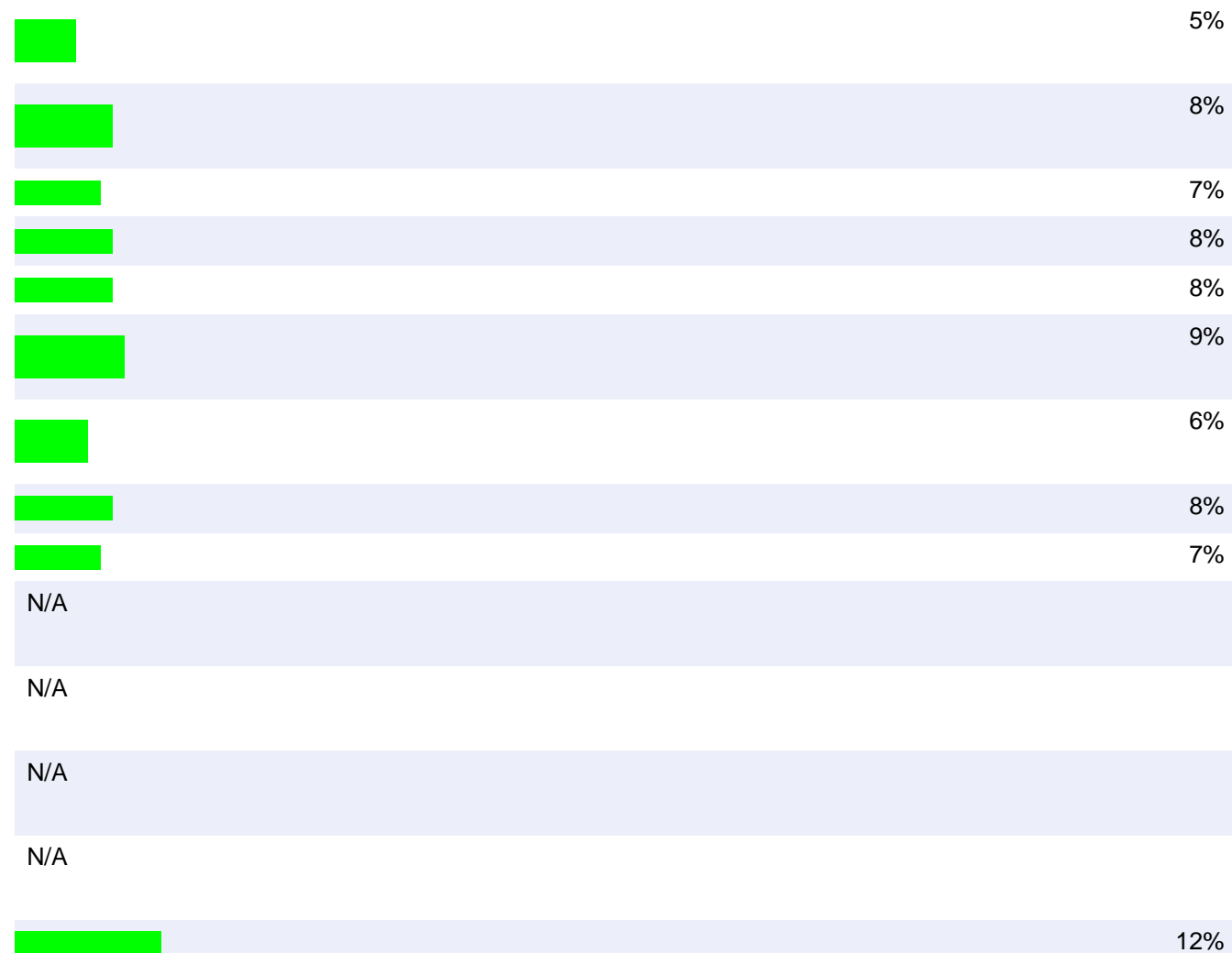
N/A

N/A

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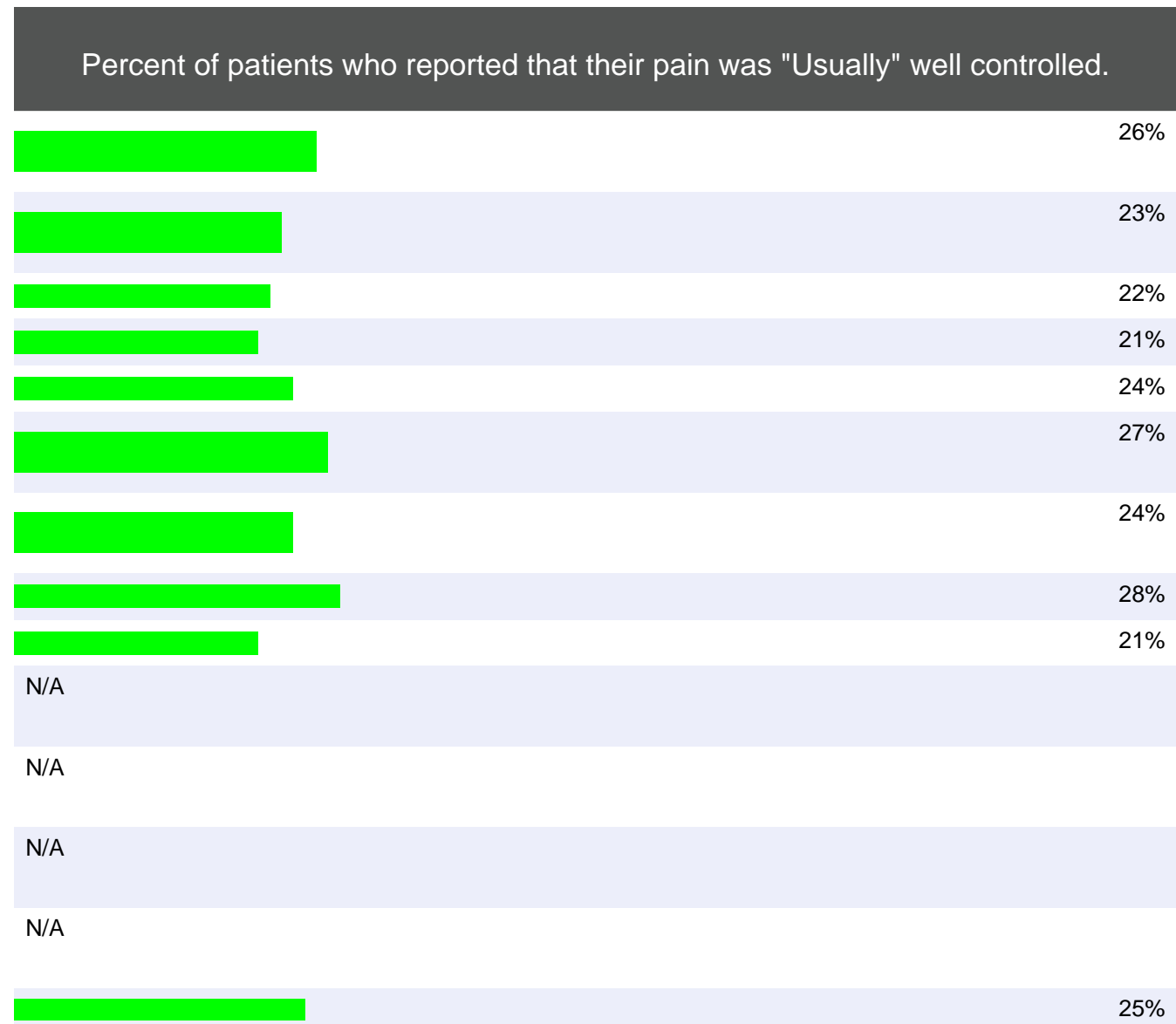
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.



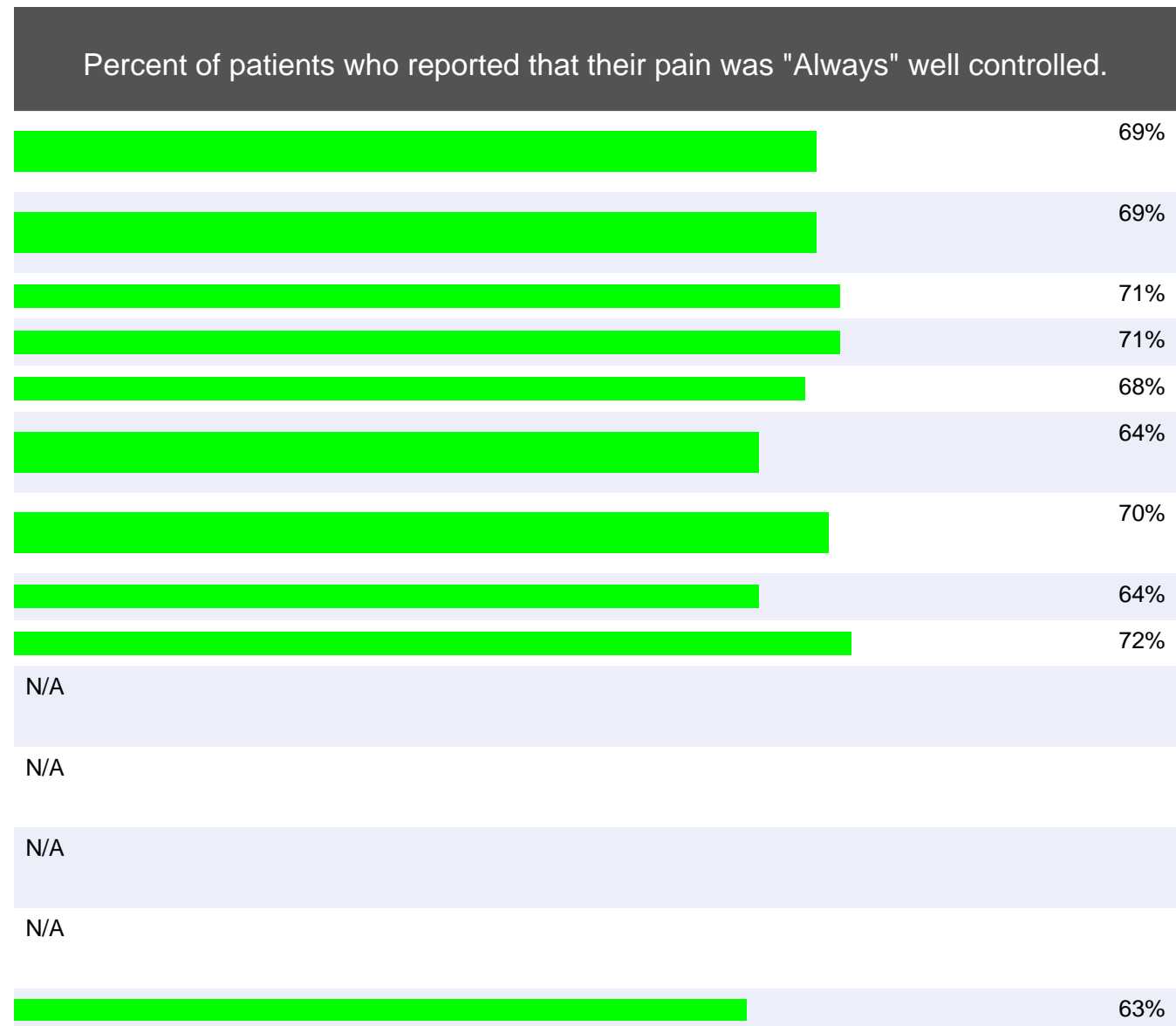
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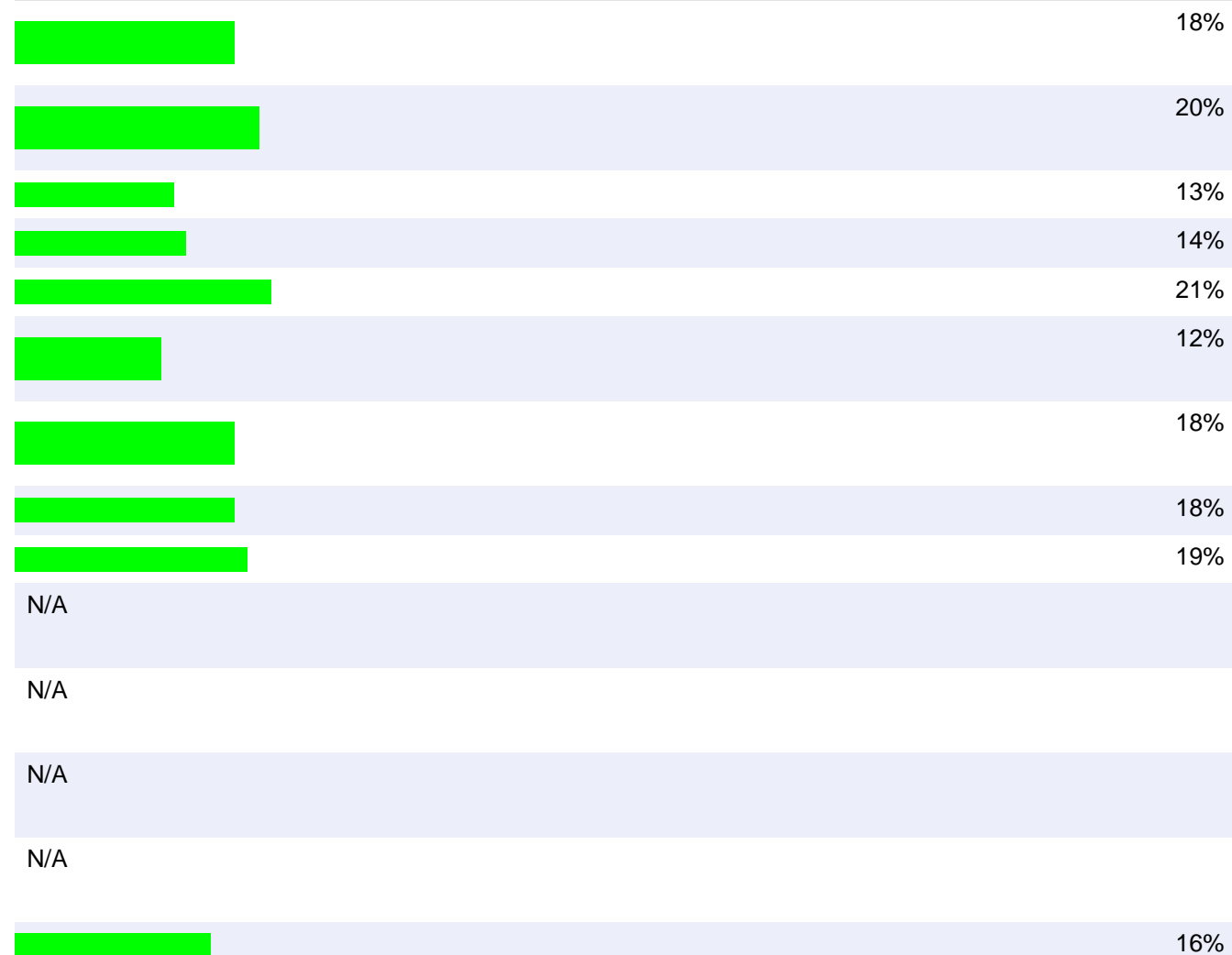
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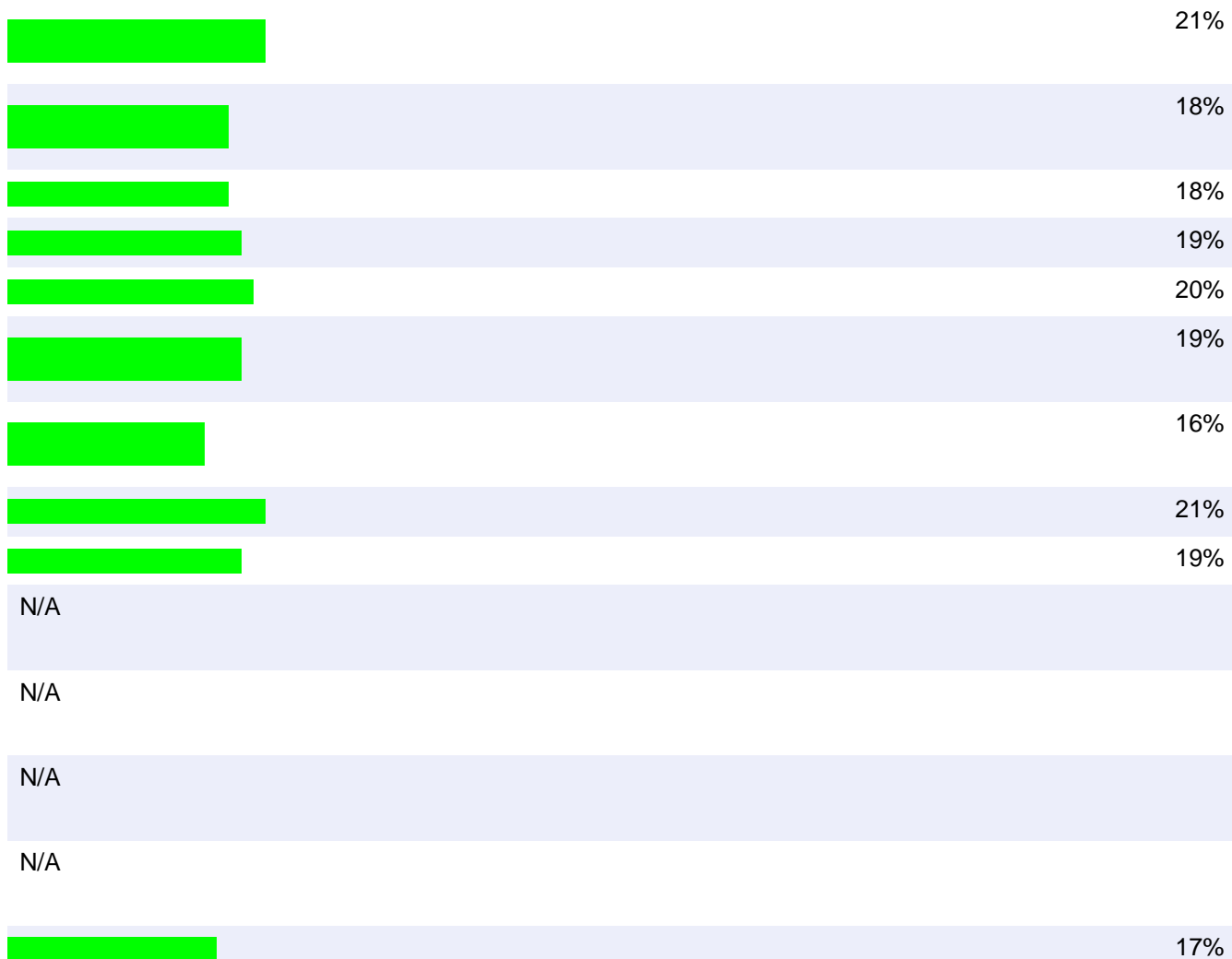
Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.



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Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.



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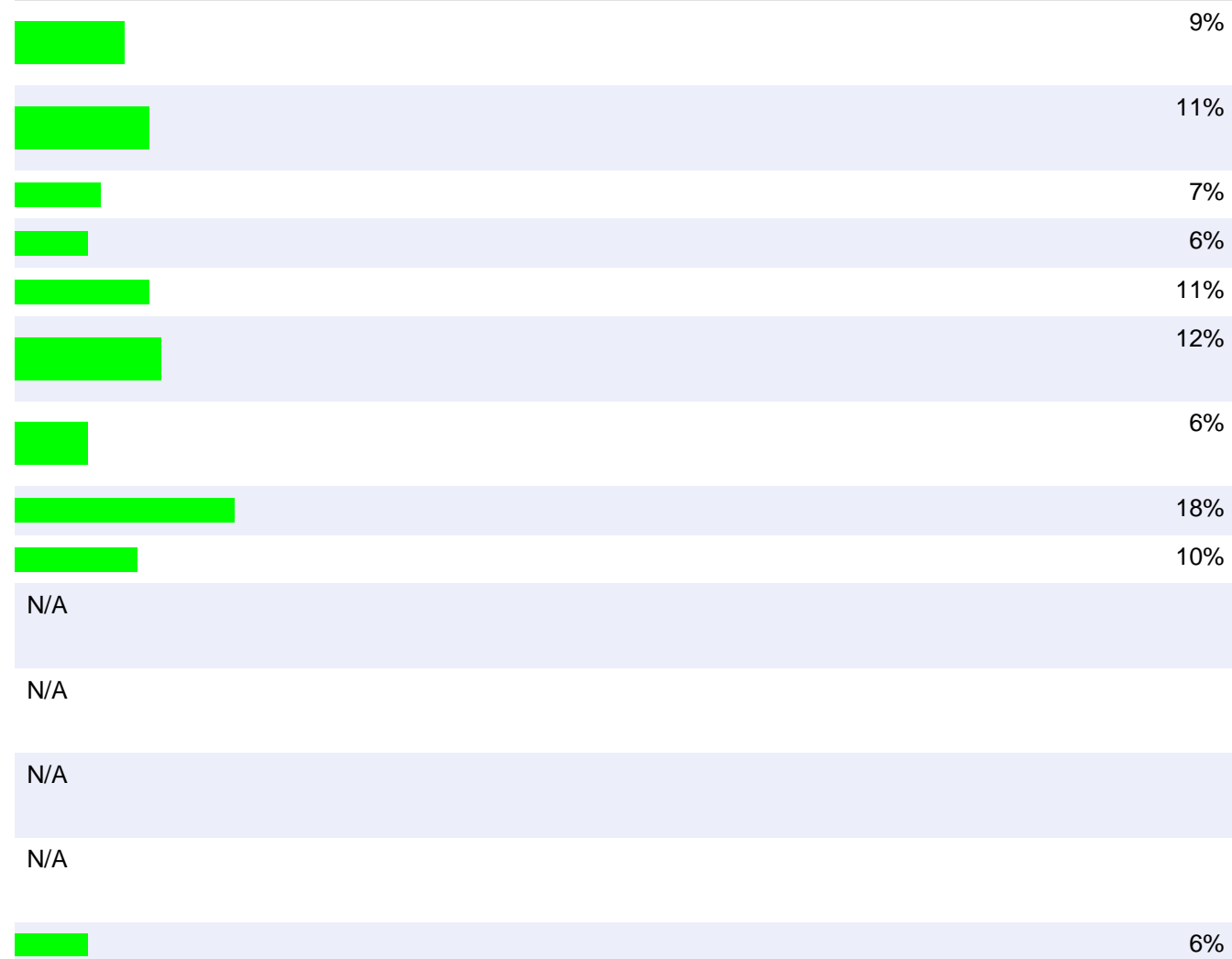
Percent of patients who reported that staff "Always" explained about medicines before giving it to them.



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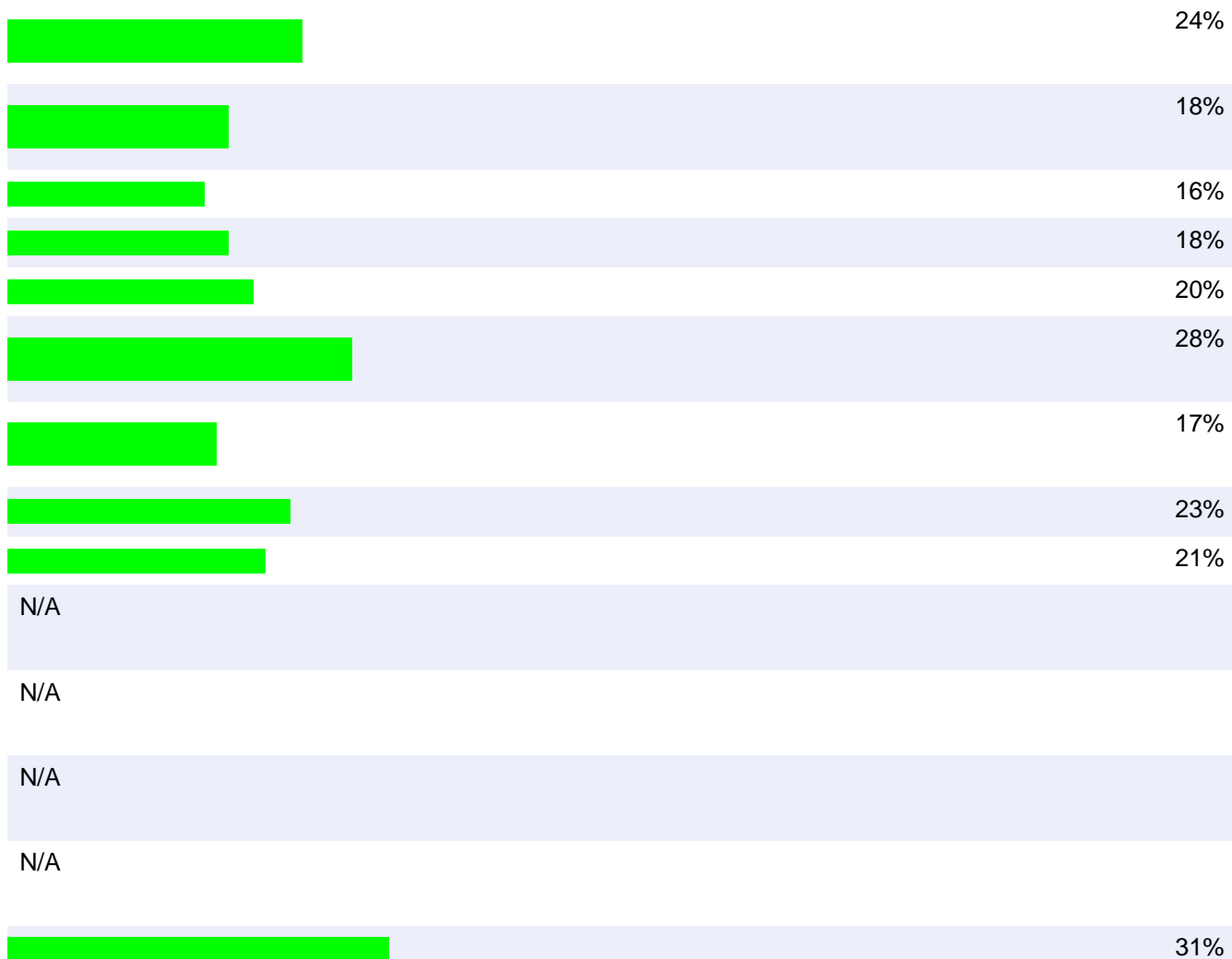
Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their room and bathroom were "Usually" clean.



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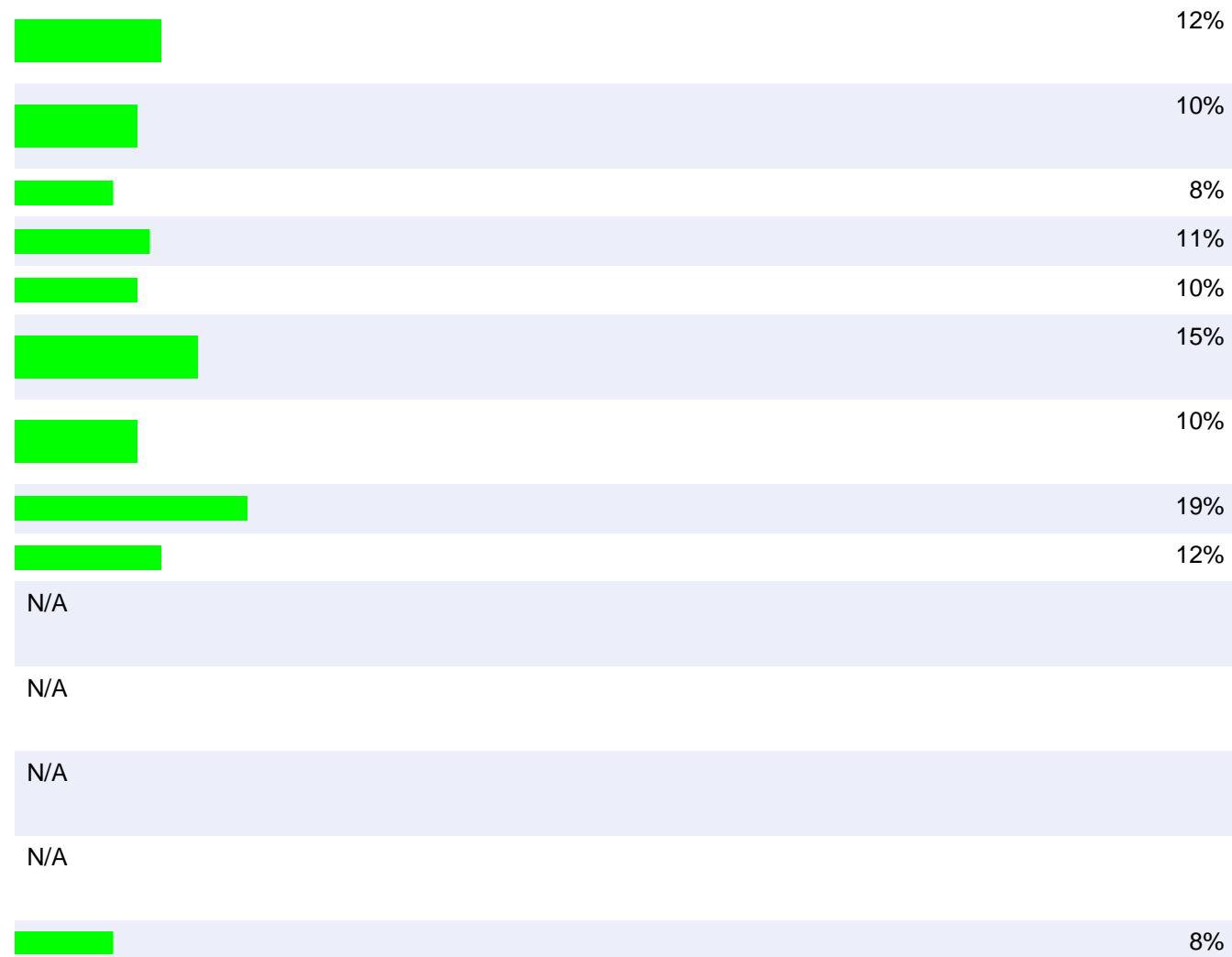
Percent of patients who reported that their room and bathroom were "Always" clean.



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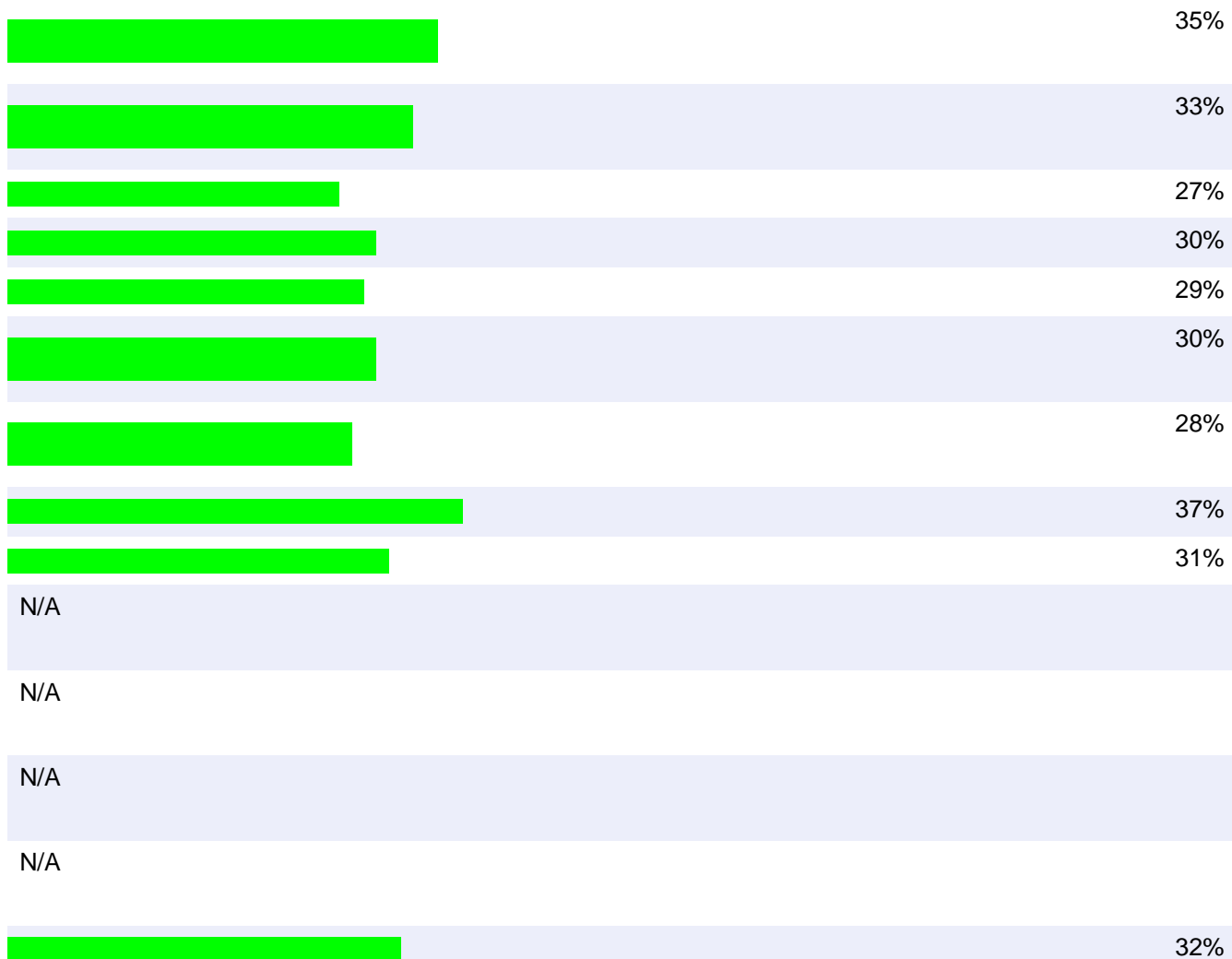
Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



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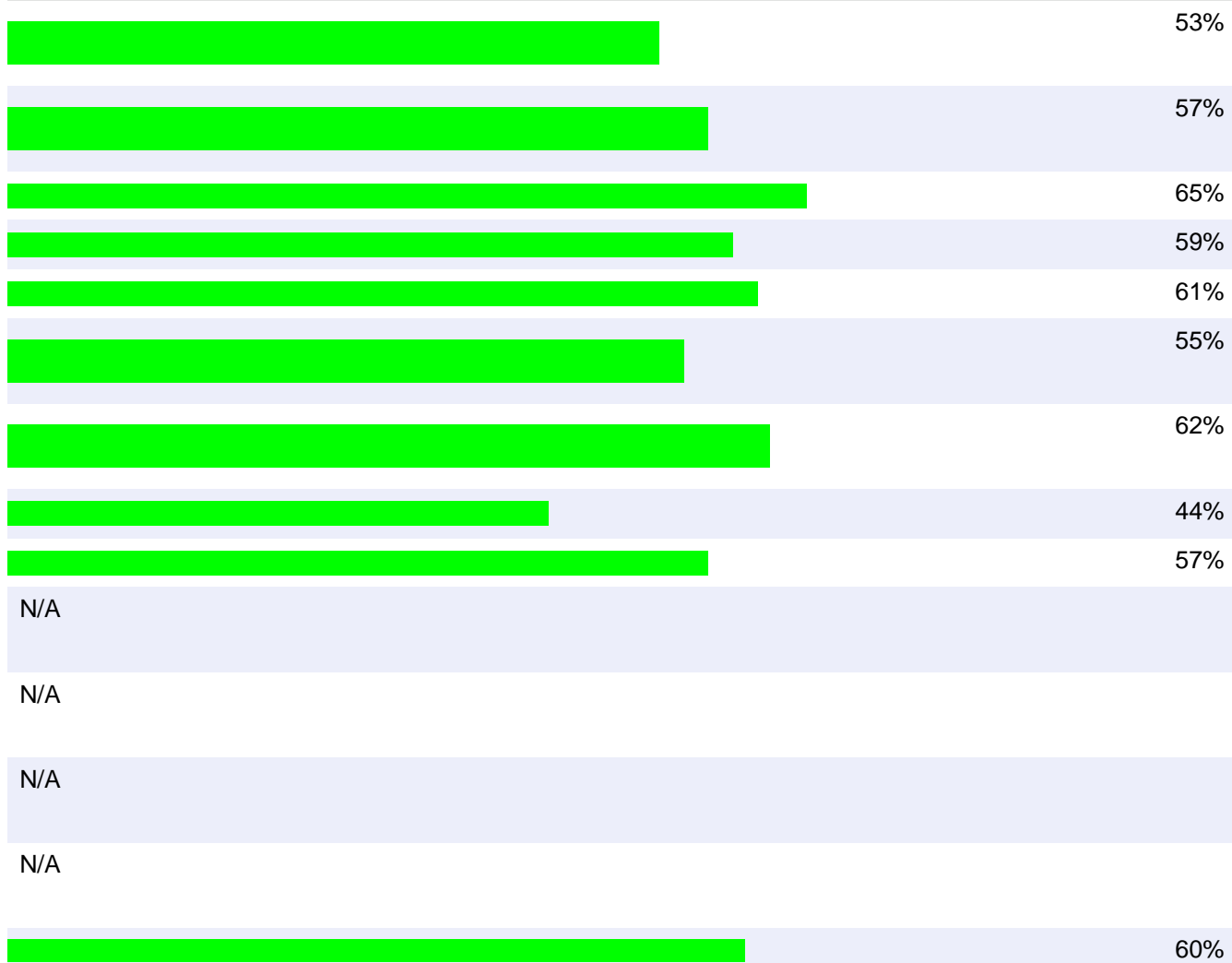
Percent of patients who reported that the area around their room was "Usually" quiet at night.



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Percent of patients who reported that the area around their room was "Always" quiet at night.



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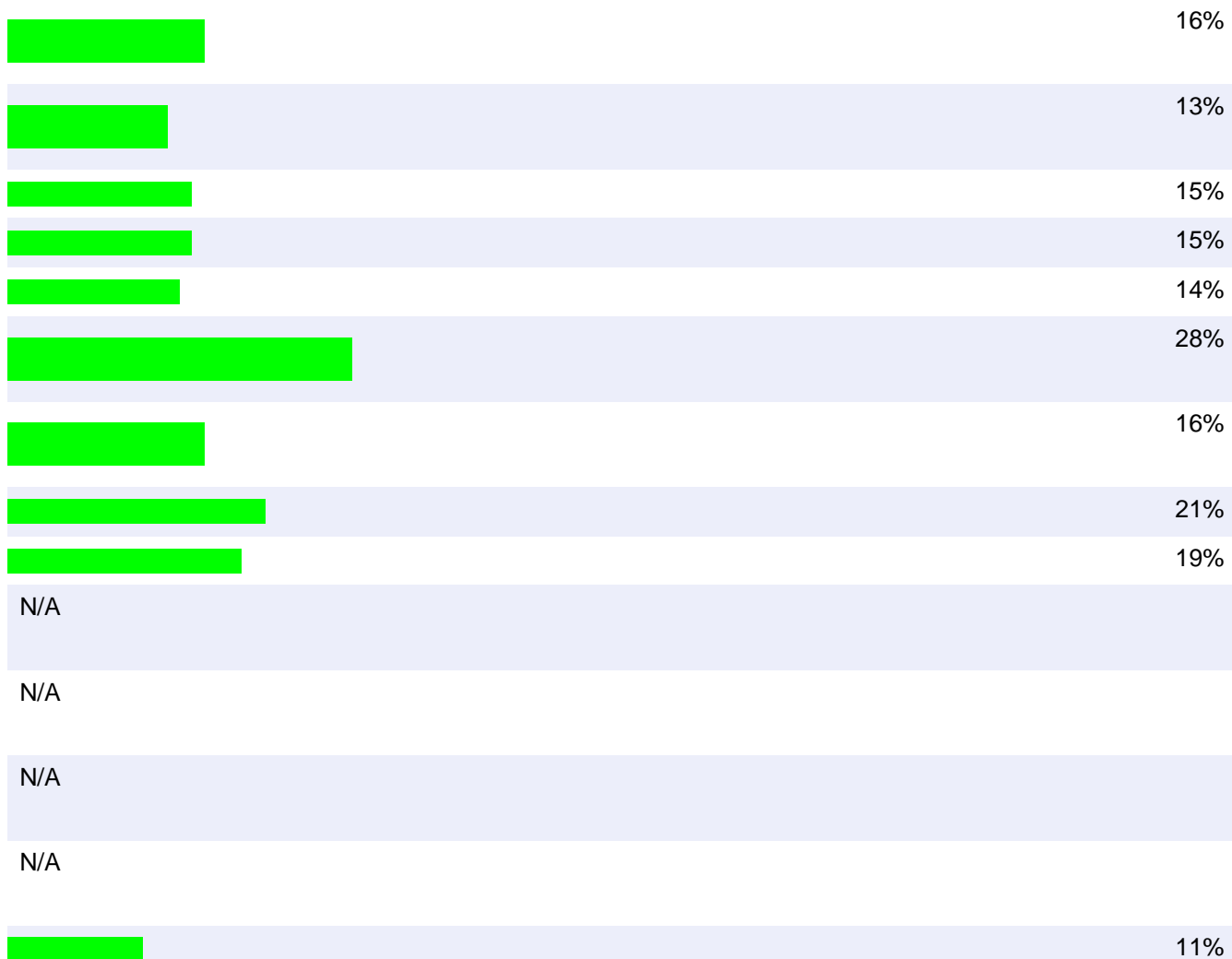
Percent of patients who reported that YES, they were given information about what to do during their recovery at home.



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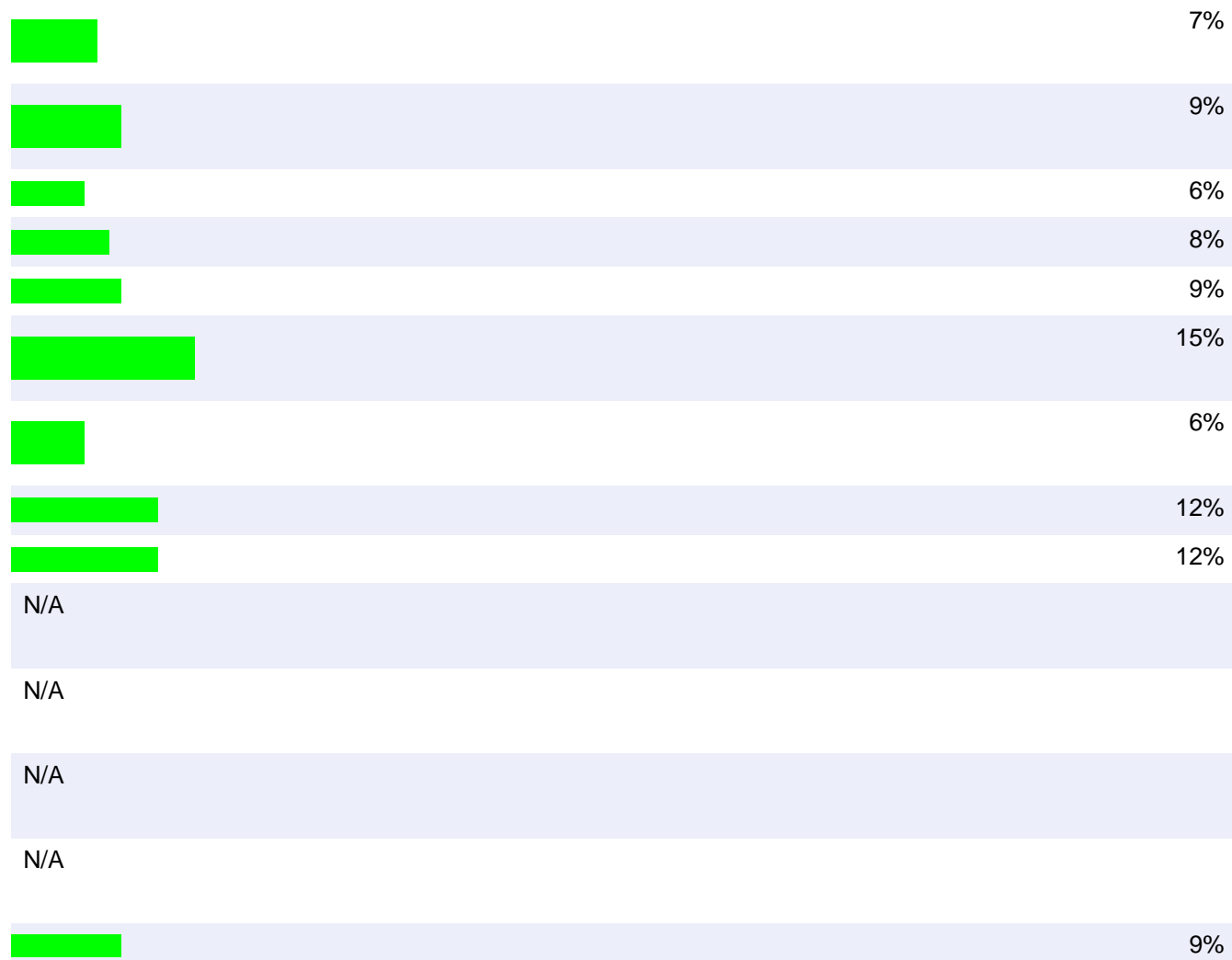
Percent of patients who reported that they were not given information about what to do during their recovery at home.



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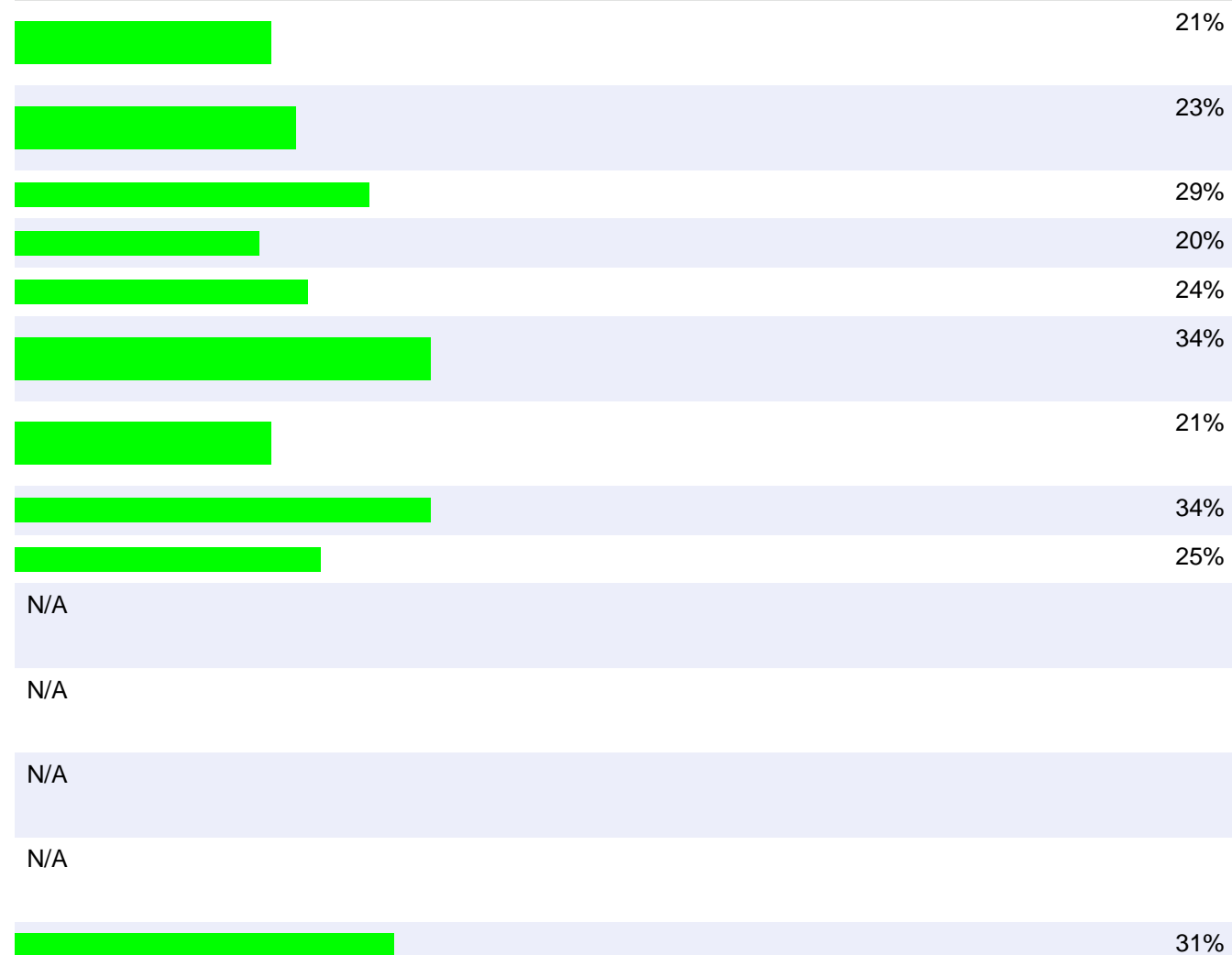
Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



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Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).



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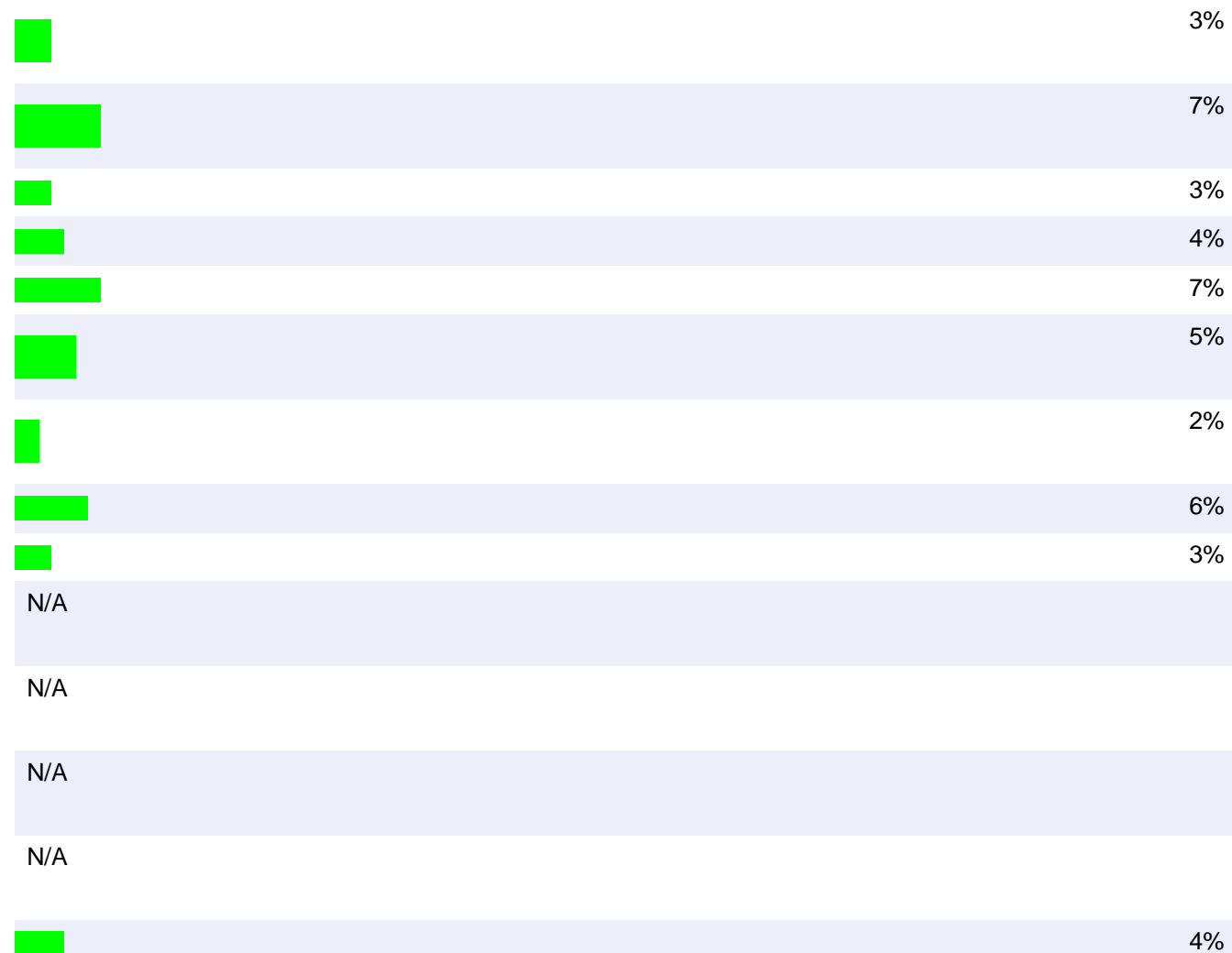
Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



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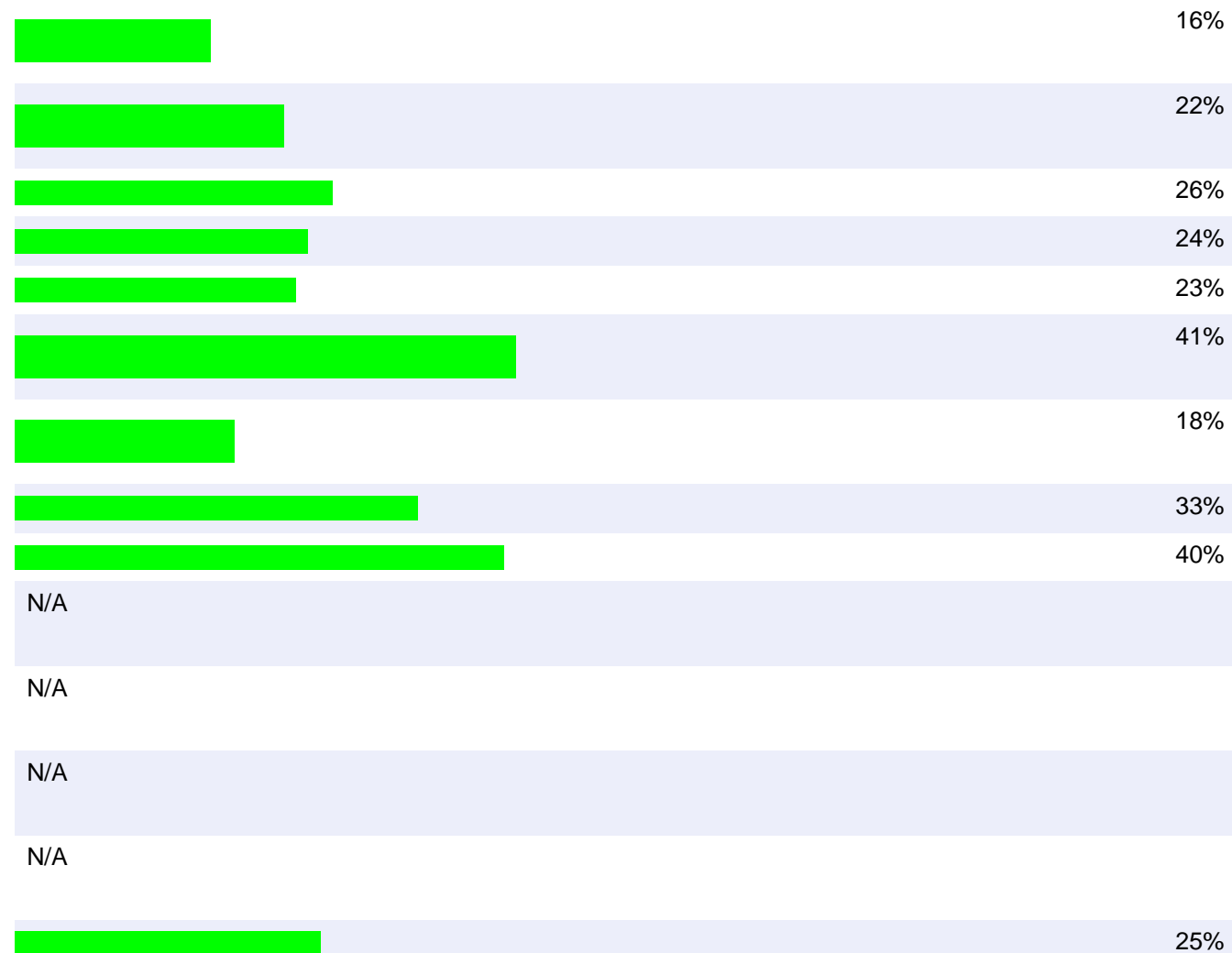
Percent of patients who reported NO,they would not recommend the hospital.



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Percent of patients who reported YES,they would probably recommend the hospital.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would definitely recommend the hospital.



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Number of Completed Surveys

300 or more

300 or more

300 or more

300 or more

300 or more

Between 100 and 299

300 or more

300 or more

Between 100 and 299

N/A

N/A




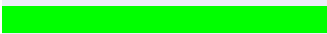

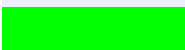




N/A

N/A

Between 100 and 299

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Survey Response Rate Percent	Survey Footnote
 28%	
 37%	
 27%	
 30%	
 41%	
 17%	
 28%	
 20%	
 26%	
N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting period
 23%	

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Hospital Footnote

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021311	KETCHIKAN GENERAL HOSPITAL	3100 TONGASS AVENUE
021313	SOUTH PENINSULA HOSPITAL	4300 BARTLETT ST

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KETCHIKAN	AK
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HOMER	AK
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99901	KETCHIKAN GATEWAY	9072255171
99603	KENAI PENINSULA	9072358101

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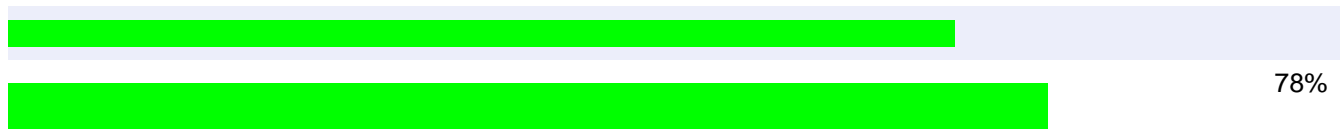
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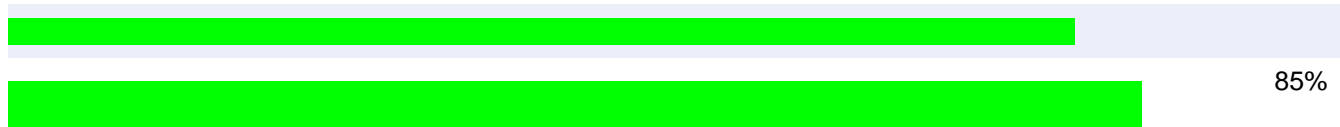
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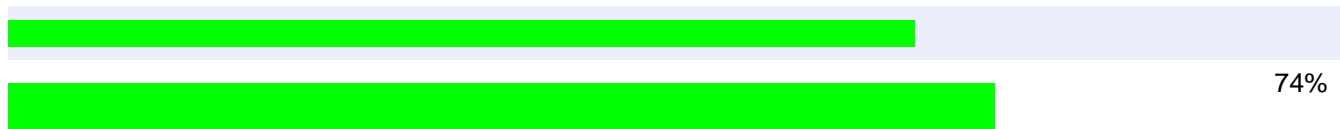
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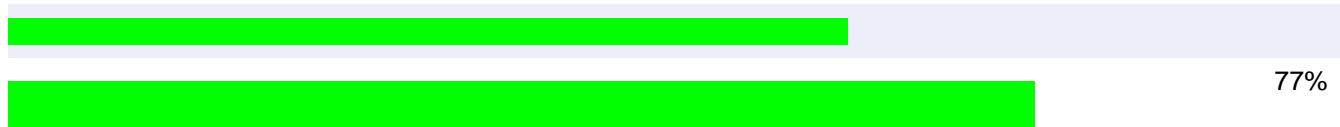
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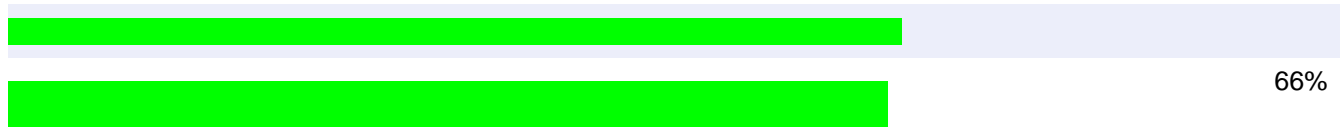
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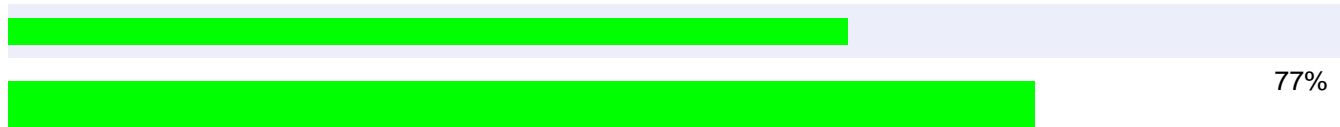
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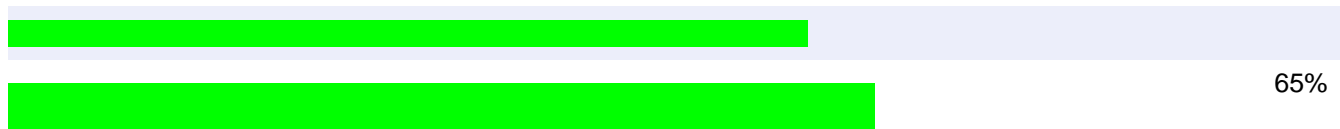
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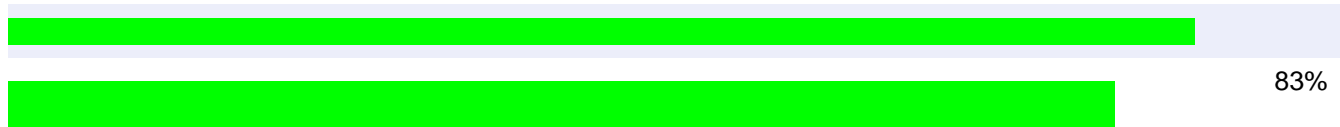
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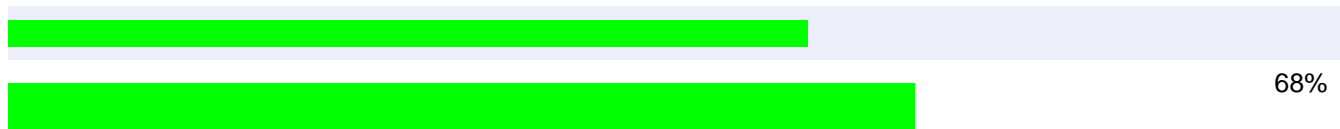
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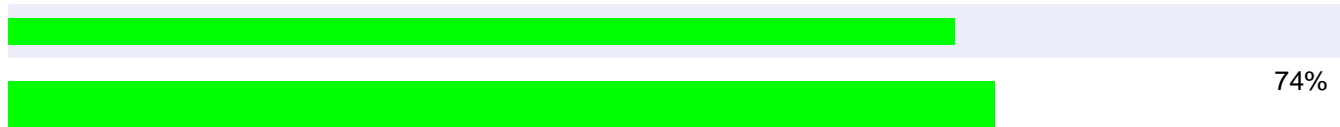
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Between 100 and 299

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32% Survey results are based on less than 12 months of data

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